Army Families (ARFAM) Program

Summary:
GTRI has been tasked by the U.S. Army to modernize and enhance a suite of 10 information systems used by 14 Army Community Service programs responsible for the delivery of clinical and non-clinical social services to service members and their families.

Challenge:
Translate these system and take them to the cloud.

Approach:
Socio-technical approach
14 User Groups (ACS Programs)

**MEDCOM:**
"Treatment Side"
- Family Advocacy Program (FAP)
- NPSP
- DAVA
- EFMP

**IMCOM:**
"Prevention Side"
- Financial Readiness
- Employmenat Readiness
- Relocation Readiness
- Other Programs:
  - MoDep/MRT
  - AFAP
  - AVC
  - I&R

**Soldier and Family Assistance Centers (SFAC)**

**Survivor Outreach Services (SOS)**
Socio-Technical Requirements

Levels of Complexity

STS
Organization + HCI(s)  Enterprise Requirements

HCI
Person + IT(s)  User Requirements

IT
Software + device(s)  Functional Requirements

Technology
Any Device  Technical Requirements
Translation Priorities

Data:
• Improve data integrity
• Eliminate data duplication
• Standardize data

Ecosystem:
• Cloud hosted
• Open-source architecture
• Managed software services

ULTIMATE GOAL ➔ Establish the foundation for a sustainable, data-driven enterprise that enables the integration and innovation of social services that support Soldier and Army Family Readiness.
Next Steps

FY18:
• Complete translation of all 10 applications
• Complete data migration for all translated applications
• Deployment and Transition

FY19:
• Focus on creative reporting and “lean” analytics
• Inclusion of new data (process/outcome metrics)
• Explore applicability of DoA model to other branches of service